

# Terms of service

## Terms and Conditions

Welcome to Wholesale Tiles Ltd ("we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website and the purchase of any products through our online store. By accessing our website or purchasing from us, you agree to comply with these Terms. Please read them carefully.

### 1. General Information

#### 1.1. Company Details:

Wholesale Tiles Ltd is a company registered in the United Kingdom.

Company Number: 14445588

Registered Office Address: 42 The Brambles, CM23 4PX.

#### 1.2. Contact Information:

Email: sales@wholesale-tiles.co.uk

Phone: 08006441234

### 2. Eligibility

By using our website, you confirm that you are at least 18 years old or have the permission of a parent or guardian, and that you are legally capable of entering into binding contracts under UK law.

### 3. Products and Descriptions

3.1. We strive to provide accurate descriptions of our products, but we cannot guarantee that all information, such as colour, size, and texture, is completely accurate due to variations in screen display and manufacturing processes.

3.2. All products are subject to availability, and we reserve the right to modify or discontinue any product without prior notice.

### 4. Pricing and Payment

4.1. All prices are listed in GBP (£) and include VAT at the applicable rate.

4.2. We accept the following payment methods: [List accepted payment methods].

4.3. We reserve the right to change prices without notice. Prices at the time of purchase are final.

### 5. Order Process and Acceptance

5.1. After placing an order, you will receive an order confirmation email. This email confirms that we have received your order but does not signify acceptance of your order.

5.2. We reserve the right to refuse or cancel any order for reasons such as product unavailability, inaccuracies in pricing, or issues with payment.

## **6. Delivery and Shipping**

6.1. We offer delivery within the United Kingdom. Estimated delivery times and costs are provided at checkout.

6.2. Delivery times are estimates and not guaranteed. We are not responsible for delays caused by third-party carriers.

6.3. The risk of loss or damage to products passes to you upon delivery.

## **7. Returns and Cancellations**

7.1. You have the right to cancel your order within 14 days from the day you receive the goods, in accordance with the Consumer Contracts Regulations 2013.

7.2. To be eligible for a return, products must be in their original condition, unused, and in their original packaging.

7.3. Return shipping costs are the responsibility of the customer, unless the product is defective or incorrect.

7.4. Refunds will be processed within 14 days of receiving the returned goods.

## **8. Warranty and Liability**

8.1. All products are covered by a warranty as stated on the product page, in accordance with the Consumer Rights Act 2015.

8.2. We are not liable for any indirect, incidental, or consequential damages that may arise from the use or inability to use our products.

## **9. Intellectual Property**

All content on our website, including text, images, and logos, is the intellectual property of Wholesale Tiles Ltd and is protected by UK copyright law. Unauthorized use or reproduction is prohibited.

## **10. Privacy Policy**

Your personal information will be handled in accordance with our [Privacy Policy](#).

## **11. Governing Law and Jurisdiction**

These Terms and any disputes arising out of them are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

## **12. Amendments**

We reserve the right to update these Terms at any time. Changes will be effective immediately upon posting on our website.

## **13. Contact Us**

If you have any questions about these Terms, please contact us at:

Email: [sales@wholesale-tiles.co.uk](mailto:sales@wholesale-tiles.co.uk)

Phone: 08006441234

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**Wholesale Tiles**

Wholesale Tiles Ltd | 42 The Brambles, CM23 4PX | 14445588